Companies against faulty Electric Meters

952. SHRI BEKAL UTSAHI: Will the Minister of POWER AND NON-CONVENTIONAL ENERGY SOURCES be pleased to state:

(a) whether Government have received complaints recently from the residents of different Group Housing Societies situated at the outer ring road Pitampura, Delhi-34 like Sansad Vihar, Triveni, Som Vihar, Parijath Apartments etc. with regard to the fast runing/not functioning of electric meters;

(b) if so, the number of complaints received during the last six months;

(c) whether Government have any action on such complaints if so, the details thereof and if not, the reasons therefor;

(d) the details of electric meters installed from 1st January, 1991 to 30th June, 1991 in the above Societies and whether meters were checked before installing and if not, the reasons therefor; and

(e) the criteria of receiving and disposing of such complaints and whether it has come to the notice of Government that written complaints are not received by the Assistant Engineer on duty, if so, what action Government propose to take in the matter?

THE MINISTER OF STATE (INDEPENDENT CHARGE) OF THE MINISTRY OF POWER AND NON-CONVENTIONAL ENERGY SOURCES (SHRI KALP NATH RAI): (a) to (c) According to DESU, 14 complaints of fast running/non-functioning of electric meters were received in the concerned DESU office during January to June, 1991 from the residents of the three Societies viz. Sansad Vihar, Triveni Apartments and Parijath Apartments. The complaints so received were duly attended to by replacing the meter(s) where necessary.

(d) About 140 new electric connections (alongwith meters) were energised in the said Societies from 1st January, 1991 to 30th June, 1991 except the Triveni Apartments which is still under electrification and some temporary connections have been given there. Meters of the above 140 connections were checked by DESU before installation.

(e) A consumer can make written request for testing of his meter, which might be suspected to be defective by him alongwith the requisite testing fee to the Assistant Engineer (Zone) who takes appropriate action as per test results. The complaints regarding faulty meters are entered in the register maintained in the Office of AE (Zone). Any specific case of refusal to receive the written complaint of faulty meter by the concerned AE (Zone), could be looked into by DESU authorities for appropriate action.

Demand and Supply of Power in the Country

953. SHRI ASHWANI KUMAR: Will the Minister of POWER AND NON-CONVENTIONAL ENERGY SOURCES be pleased to state:

(a) what has been the position of demand and supply of electric power in the country as on 31st Marh, 1991, 31st March, 1990 and 31st March, 1989 respectively, and how much has been shortfall zone-wise;

(b) what has been the total installed capacity as on the 31st March, 1989 and how much has been added to it since then till the 31st March, 1991.

(c) which are the plans in which this capacity increase has taken place and the details thereof;

(d) what schemes Government have to bridge this gap of supply and demand in the country which are under execution and at what stage; and